

# PRIMIS+

Building confidence, knowledge and skills in users of health information in primary care

## Coming soon... a learning network near you

Learning networks are growing in number across the country.

They offer the chance for people to share ideas and experience.

In a learning network, PRIMIS+ facilitators and other Primary Care Trust staff can meet in an informal environment to discuss best practice.

### How learning networks can share best practice

Primary Care Information System Specialists Dhiraj Taylor and Robert Lindop are from an established learning network, made up of facilitators from PCTs in Bedfordshire and surrounding counties. Both have welcomed the opportunity to talk with other facilitators in their network.

Robert said: "Some of the topics that we have discussed include: CHART and CHART Online data interpretation, Read code queries, data quality in the community, the Summary Care Record, data accreditation and the clinical terminology browser.

"I think the strength of the group is that it brings together facilitators with different work backgrounds and experiences and the opportunity to share information is welcomed by all."

Dhiraj added: "We are fortunate to have a varied mix of new and experienced facilitators. The network allows individuals who may be a little isolated to work as part of a team, acting as a support

Often attended by a PRIMIS+ Learning Consultant, they can be held as regularly as members want – or just long enough to solve one particular problem.

Topics discussed so far at learning networks include data accreditation, query writing, clinical computer systems and information governance.

group to provide solutions for problems or issues one may face in the course of their regular work."

Both facilitators welcome the presence of a Learning Consultant, who attends the network by invitation from the group.

Dhiraj explained: "Our fantastic learning consultant brings a wealth of experience and knowledge to our meetings and updates us on what's happening at PRIMIS+, The NHS Information Centre for health and social care and the wider NHS. This level of input is greatly valued and respected by all at our network."



### The benefits of joining a learning network

- Members can gain skills and increase their knowledge.
- They can share best practice and success stories that can help to build confidence.
- Meetings offer a supportive environment for colleagues working on a similar topic.
- Expertise can be pooled and problem-solving hints swapped, which will improve members' productivity in their workplace.
- Learning network members set the agenda and frequency of meetings.
- Learning Consultants can attend on request, to give PRIMIS+ updates.

### How to set up a learning network

1. Contact your Learning Consultant, who can help to find others who may be interested in joining – based on the focus of the network.
2. Aim for between eight and 10 people in the group if possible.
3. Set a time and place for the first meeting.

4. At the first meeting, set ground rules, decide on agenda topics, the level of formality and if minutes should be taken.

5. Decide how often and where to meet.

To find out more, contact your Learning Consultant or email [enquiries@primis.nottingham.ac.uk](mailto:enquiries@primis.nottingham.ac.uk)

### PRIMIS+

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