

PRIMIS+

Building confidence, knowledge and skills in users of health information in primary care

PRIMIS+ in Practice

PRIMIS+ in Practice is an exclusive, free one-day training session that is being offered to every PCT. The sessions have been designed especially to introduce GP practice staff to the principles and practice of data quality and information management. It is the first time in the history of PRIMIS+ that the service has been able to provide free bespoke training direct to practice staff.



This unique training opportunity is designed to reinforce the role of the PRIMIS+ facilitator. The day's training will start with a brief overview of the PRIMIS+ service and details of the local support available. PRIMIS+ facilitators can take advantage of the opportunity to establish themselves as the PRIMIS+ 'expert' in their PCT and become well placed to offer follow-up advice and support to those practices that need it.

As well as a compulsory introductory session on PRIMIS+ and data quality improvement, PCTs can select any two sessions (from a choice of five) to be delivered on the day. Each session will take approximately two hours. Further details of all sessions can be found overleaf.

A PRIMIS+ Learning Consultant will deliver the training on the day. The PRIMIS+ facilitator (or nominated other) should:

- promote the sessions to practices
- choose the sessions (from the choice overleaf) that would be most suitable
- organise a suitable venue for the training
- co-ordinate arrangements for the day

Delegate numbers are limited to a maximum of 20 per session, but PCTs can decide whether to use both sessions for the same delegates or invite different delegates to the morning and afternoon sessions.

Where different delegates are invited to each main session, the 30 minute introduction will be repeated.

Compulsory introductory session:

PRIMIS+ and Data Quality Improvement

An overview of the PRIMIS+ service, including details of the local training and support available. Delegates will gain a basic appreciation of how important data quality is to the NHS. PCTs can plan this introductory session in advance with their Learning Consultant, to tailor it to local needs.

Elective sessions (choose any two of the following):

Quality Coding (Read Version 2)

- Delegates will develop a sound working knowledge of the Read Version 2 coding structure, hierarchy and chapters.
- The session looks at how different search techniques can be used to find appropriate clinical terms quickly.
- Delegates gain an understanding of how to use Read Version 2 codes to facilitate data quality in support of high quality care.
- This is not practical hands-on coding, but covers the key aspects of the topic using examples and illustrations.

Quality Coding (CTV3)

- Delegates will develop a sound working knowledge of the Clinical Terms Version 3 coding structure, hierarchy and chapters.
- The session covers applying different search techniques to find appropriate clinical terms quickly and how to use Clinical Terms Version 3 codes to facilitate data quality in support of high quality care.
- This is not a practical hands-on coding session but covers the key aspects of the topic using examples and illustrations.

Quality Data, Quality Outcomes

- Delegates will develop a deeper understanding of data quality and its importance to patients, practices and the NHS as a whole.
- The session provides an understanding of how both good quality data and records can produce quality outcomes for the practice in terms of high quality patient care, practice income and a resource for commissioning services.
- The session will enable attendees to support the promotion, improvement and maintenance of quality patient records in their practice.

Information Governance and the Patient Health Record

- Delegates will develop an understanding of information governance and its importance to patients and the practice.
- This session will provide a basic appreciation of the relationship between data quality, records management and information governance.
- Delegates will have an overview of the legislation and standards that affect the sharing and management of patient information and consider how these factors affect the work carried out at their practice.
- This session is designed to complement (but not be a substitute for) the NHS Information Governance Training Tool online learning resource.

Clinical Audit Made Easy Using PRIMIS+ Tools

- Delegates will develop an understanding of the importance of clinical audit for high quality patient care.
- The session will explain how MIQUEST, CHART and CHART Online can be used effectively within the practice to make data extraction, data analysis and clinical audit activities easy.
- This is not a practical hands-on session but covers the key aspects of the topic using examples and illustrations, based on the PRIMIS+ Atrial Fibrillation query library.

If you would like to offer 'PRIMIS+ in Practice' to practices in your area, please contact your PRIMIS+ Learning Consultant. As well as discussing options for delivery of this training, PRIMIS+ can also provide you with some information that you can use to promote this offer to practice staff. Contact details are:

PRIMIS+

email: trainingsupport@primis.nottingham.ac.uk

Training support helpline: 0115 84 66 410

General enquiries email: enquiries@primis.nottingham.ac.uk

General enquiries telephone: 0115 846 6420

www.primis.nhs.uk

Supporting The NHS Information Centre in data quality training and analysis in primary care: www.ic.nhs.uk

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